



**FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY**

Punch Card FAQ:

Q: Do the punch cards expire?

A: Yes. Punch cards expire 6 months from the original date of purchase.

Q: Can someone else in my family use my punch card?

A: Family members can share the same punch card and one punch will be taken for each class each individual in the family uses.

Q: Do I need to bring my ID with me to the Y?

A: If you are not a member with us, you may be asked for your ID before entering the facility for each visit, so we do ask that you bring your state issued ID with you each visit.

Q: What should I do if I forget my punch card at home?

A: Any time that you forget your card, we are happy to have you stop by the membership desk and purchase a one-time drop in fee for the class you would like to attend. Individual drop-in fees are \$7/member and \$17/non-member.

Q: If I have a punch card, am I guaranteed a spot in a class?

A: No. Participants who are registered for the entire session of a class do have priority. The remaining spots are issued on a first come, first serve basis to individuals with punch cards or drop in passes.

Q: How do I know which classes I can use my punch card for?

A: You can use the punch card for any class that has a triangle next to it on the studio schedule. The schedule can be found online, at the membership desk, or outside the studios.

Q: Can it be used outside of health and wellness classes?

A: The punch cards are only good for health and wellness classes. Punch cards cannot be used for aquatics, dance (except NIA, WERQ & Zumba), or martial ways classes.

Q: Are there any health and wellness classes that I cannot use my punch card for?

A: A punch card cannot be used for Iyengar Yoga, Kettlebells, or TRX.

Q: What if a class is cancelled?

A: There are some instances that a class is cancelled for the session due to low enrollment or for one day during the session for various reasons. We do recommend calling to verify that the class is running if you are not sure that the class will be offered that day.

Q: What should I do if I lose my card?

A: We will replace your card if you misplace it within the first 3 months of purchase and will punch your card for the number of classes that you have taken. If it is misplaced after that, you will need to purchase a new card.

Q: Where do I get my card punched?

A: Your card will be punched/dated at the front desk and then checked during attendance when you are walking into the class.

For other questions, please contact Steve Petty: 734.661.8018 or spetty@annarborymca.org.

The Y: We're for youth development, healthy living and social responsibility.